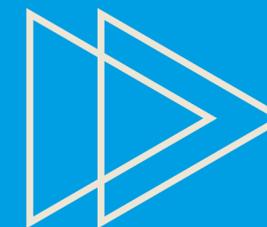




1º semestre
de 2021

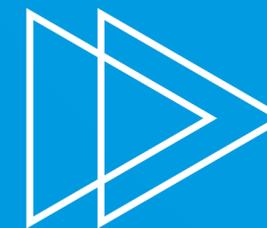


RESULTADOS OUVIDORIA

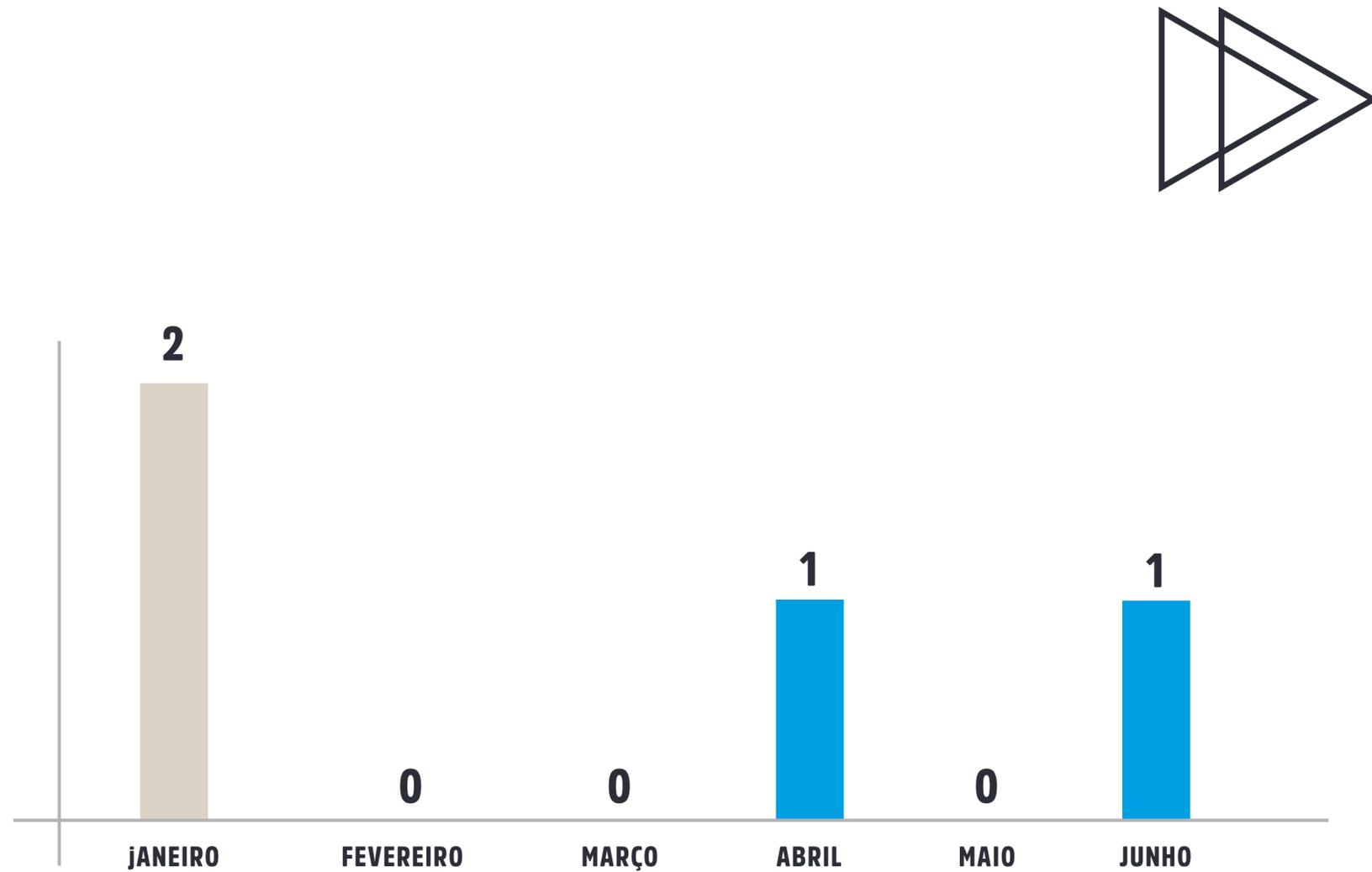


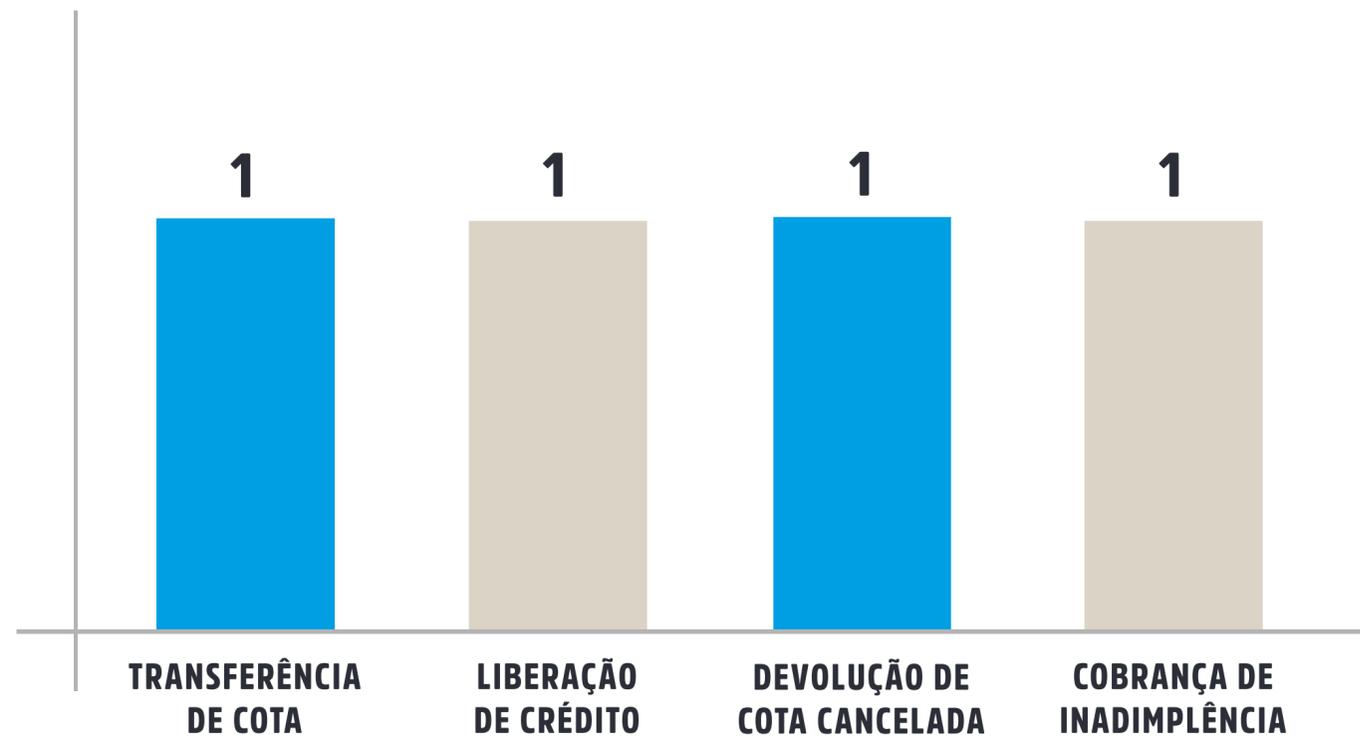


Confira a quantidade, assuntos e resultados das manifestações recebidas pela Ouvidoria, durante o 1º semestre de 2021.



OCORRÊNCIAS POR MÊS

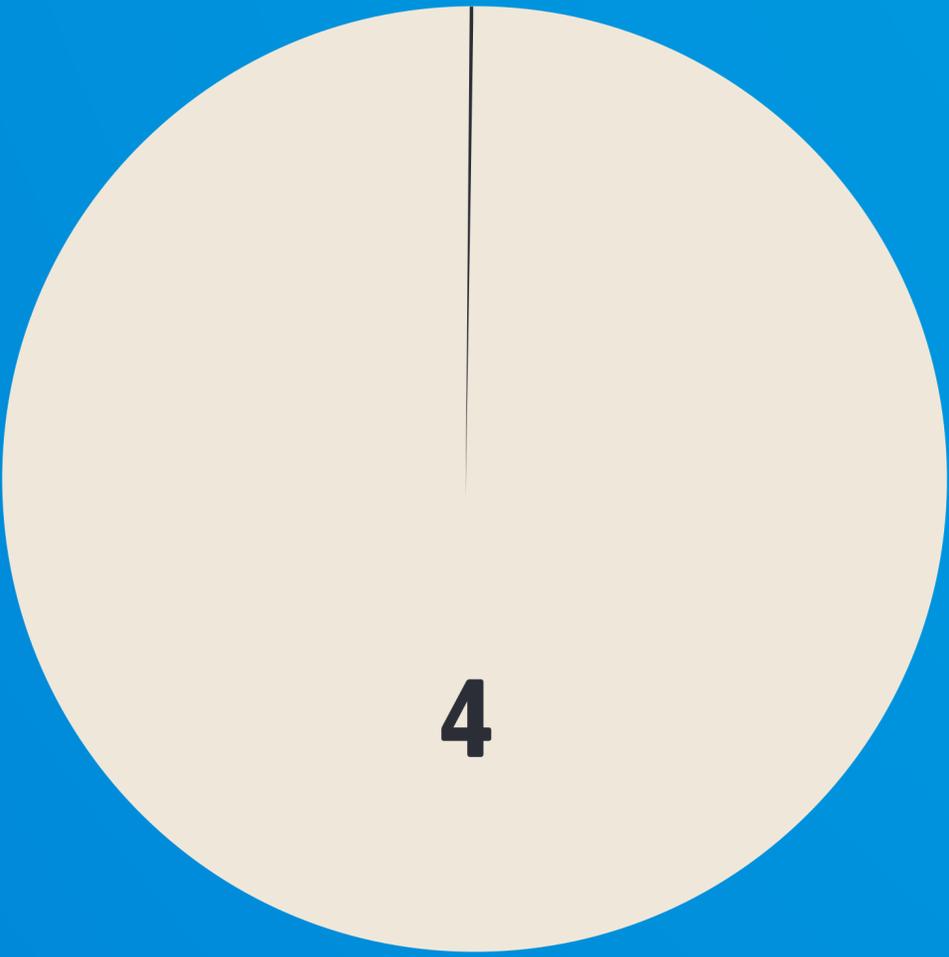




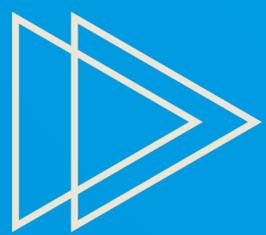
MOTIVO DA MANIFESTAÇÃO

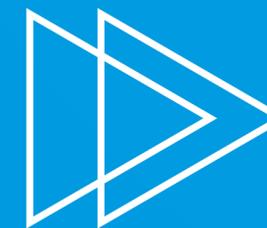


SITUAÇÃO



■ IMPROCEDENTES





As quatro demandas, representam, frente a base de clientes ativos, **0,01% de manifestações recebidas e todas classificadas como improcedentes.**



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